

*This tariff was formerly identified as Verizon Enterprise Solutions LLC*

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West Virginia

INTEREXCHANGE TELECOMMUNICATIONS TARIFF

Regulations and Rates

of

New Communications Online and Long Distance Inc.  
d/b/a Frontier Communications of America West Virginia

This tariff includes the rates, charges, terms and conditions of service for the provision of intrastate communications service by New Communications Online and Long Distance Inc. d/b/a Frontier Communications of America West Virginia within the State of West Virginia. This tariff is on file with the West Virginia Public Service Commission and copies may be inspected, during normal business hours, at the Company's place of business at 1500 MacCorkle Avenue, SE, Charleston, West Virginia 25314.

Issued by authority of an Order of the Public Service Commission of West Virginia in Case No. 10-0989-T-T dated August 17, 2010.

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Charleston, West Virginia 25314

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CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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EXPLANATION OF SYMBOLS

- (C) Indicates change in text or regulations
- (D) Indicates a decrease in rates
- (I) Indicates an increase in rates
- (M) Indicates moved material
- (N) Indicates new rates or regulations
- (O) Indicates omissions
- (T) Indicates temporary rates and/or surcharges

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Vice President Regulatory Affairs  
21 West Avenue  
Spencerport, NY 14559





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SECTION 1 - DEFINITIONS, (Cont'd.)

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

Long Distance Message Telecommunications Service (LDMTS) - Long Distance Telecommunications Service offered pursuant to this tariff.

LEC - Local Exchange Company.

Operator Station Call - A service whereby the Customer places a non-Person-to-Person call with the assistance of an operator (live or automated).

PBX - Private Branch Exchange.

Person-to-Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached.

Premises - The physical space designated by the Customer for the termination of the Company's service.

Presubscription - An arrangement whereby a Customer may select and designate the Company as the carrier he or she wishes to access, without an access code, for completing intraLATA and/or interLATA toll calls.

Sub-Minute Rating - Consists of an initial period rated at the appropriate initial period rate. Each increment thereafter is rated at the appropriate additional period rate which is less than one full minute.

Switched Access - A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard and/or ISDN local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

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SECTION 2 - TERMS AND CONDITIONS

2.1 Undertaking of the Company and Locations of Service

The Company's service is furnished to Customers for interexchange communications originating and terminating within West Virginia under the terms of this tariff. The Company's service is available twenty-four hours per day, seven days per week, except as otherwise provided in the Company's tariffs.

The Company arranges for installation, operation, and maintenance of the service provided in this tariff for the Customer in accordance with the terms and conditions set forth in this tariff. The Company may, when authorized by the Customer, act as the Customer's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange company), to allow connection of a Customer's location to the Company's service. The Customer shall be responsible for all charges due for such service arrangement.

Unless otherwise stated in this tariff, intrastate interexchange service other than intrastate intraLATA MTS, is only provided with interstate service. Unless otherwise stated in this tariff, intrastate interexchange service, other than intrastate intraLATA MTS, and interstate interexchange service, are not offered separately. Unless otherwise stated in this tariff, intrastate interexchange service plans are only available with their corresponding interstate interexchange service plans, e.g., intrastate Plan D Service is only offered with interstate Plan D Service.

2.2 Use of Service

2.2.1 Service may be used for any lawful purpose for which it is technically suited. Service may not be used for unlawful purposes.

2.2.2 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest in such items remain, at all times, solely with the Company or its underlying carrier or service provider, as appropriate.

2.2.3 Recording of telephone conversations transmitted over service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.3 Limitations of Service, (Cont'd.)

2.3.7 Service is offered subject to restrictions imposed upon the Company by any authority having jurisdiction over the Company's provision of service.

2.3.8 The Company may require the Customer to sign an agreement or application for service form furnished by the Company and to establish credit as provided in this tariff, as a condition precedent to the initial establishment of service. The Company's acceptance of an application or order for service by an applicant whose credit has not been duly established may be subject to deposit, advance payment and/or refusal of service provisions described in this tariff. The Company may also require a signed authorization from the Customer for additions to or changes in existing service for such Customer. An application for service canceled by the applicant or by the Company prior to the establishment of service is subject to the provisions of this tariff concerning cancellation charges.

2.4 Assignment or Transfer

The Customer may not transfer or assign the use of service offered by the Company without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or in the location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all conditions of service.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.5 Limitation of Liabilities

- 2.5.1 Except in cases of gross negligence or willful misconduct by the Company, the liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate) for the period during which such error, mistake, omission, interruption or delay occurs.
- 2.5.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, but not limited to, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 2.5.3 When the services or facilities of other common carriers or other service providers are used separately or in conjunction with the Company's services, facilities or equipment in establishing connection to points not reached by the Company's services, facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers, or other service providers, or their respective agents, servants or employees.
- 2.5.4 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, meteorological phenomena, floods, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with state and federal laws.
- 2.5.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, servants, employees, or customers, or by services, facilities or equipment provided by the Customer or such agents, servants, employees, or customers.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.5 Limitation of Liabilities, (Cont'd.)

2.5.6 The Company shall not be liable for unlawful use, or use by any unauthorized person, of its service, or for any claim arising out of a breach in the privacy or security of communications transmitted by the Company. The Company is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of its telecommunications facilities includes, but is not limited to, the placement of calls through Customer-provided equipment which are transmitted or carried on the Company's network. The Customer is responsible for controlling access to, and the use of, its own telecommunications facilities.

2.5.7 WITH RESPECT TO SERVICE PROVIDED BY THE COMPANY, THE COMPANY HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EXPRESSED OR IMPLIED, NOT STATED IN THIS TARIFF, AND IN PARTICULAR DISCLAIMS ALL WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

2.6 Liabilities of the Customer

The Customer shall indemnify, defend and hold harmless the Company against:

2.6.1 Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's services, facilities or equipment; and

2.6.2 Claims for patent infringement arising from combining or connecting the Company's services, facilities or equipment with services, facilities, equipment, apparatus or systems of the Customer or the Customer's agents, servants, employees, or customers; and

2.6.3 All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, servants, employees, or customers, in connection with any service or facilities or equipment provided by the Company.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.7 Taxes and Fees

2.7.1 Municipal taxes are listed as a separate line item on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.

2.7.2 Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), unless otherwise stated in this tariff, an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information that the originating station is an eligible pay telephone.

Rate per Call: \$0.50

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided in this tariff or separately agreed upon by the Customer and the Company. The Customer is responsible for all costs at his or her premises, including, but not limited to, personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including, but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

2.9 Installation

No installation of the Company's services at the Customer's premises is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is authorized to request or to change service.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.10 Payment for Service

2.10.1 Billing and payment for service by West Virginia Customers shall be according to West Virginia Code of Administrative Rules. Service is provided and billed on a monthly basis. Bills are due and payable upon receipt. Late payment fees for Customers who have their charges billed by an affiliated local exchange company will be the late payment fee applied by the affiliated local exchange company to overdue charges. Customers that are not billed by an affiliated local exchange company may be charged a late payment fee of 1.5% per month, or the maximum amount allowed by law, whichever is lower. The late payment fee will apply to any overdue charges and will begin to accrue no sooner than the 30<sup>th</sup> day after the billing date or as allowed by law. In the event that the Company incurs fees or expenses, including attorney's fees, collecting, or attempting to collect, any charges owed to the Company, the Company may charge the Customer, and the Customer will pay, all such fees and expenses reasonably incurred. Collection fees on overdue charges apply in addition to all applicable late payment charges and shall begin to accrue when the Account is assigned to an outside collection agency.

2.10.2 The Customer is responsible for payment of all charges for service furnished to or used by the Customer, or the Customer's agents, servants, employees or customers. The Customer is also responsible for payment of charges for all other third persons' use of service to which the Customer subscribes. All charges due from the Customer are payable to the Company or to the Company's authorized billing agent in immediately available U.S. dollars. Any objections to billed charges must be reported to the Company or its billing agent. Adjustments to the Customer's bill shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.10 Payment for Service, (Cont'd.)

- 2.10.3 The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer is responsible for all calls placed via the Customer's Authorization Code, whether such use is as a result of the Customer's intentional or negligent disclosure of the Authorization Code or otherwise. However, the Customer shall not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.
- 2.10.4 The Company shall assess a charge of \$20.00 or the actual administrative cost of recovery, whichever is greater, whenever a check or presented for payment of service is not accepted by the institution upon which it is written.
- 2.10.5 The Customer shall be responsible for payment of rates and charges for all calls placed by or through Customer's equipment by any person. In particular and without limitation of the foregoing, the Customer is responsible for payment of rates and charges for any calls placed by or through the Customer's equipment via any remote access features.
- 2.10.6 The Company reserves the right to examine the credit record or other available external sources of credit of an applicant or Customer. The Customer whose service has been disconnected for nonpayment of bills shall be required to pay any unpaid balance due to the Company before service is restored, and a deposit may be required.
- 2.10.7 The Company shall make no refund of overpayment by the Customer unless the claim for such overpayment, together with proper evidence, is submitted within two years of the date of alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits and adjustments have been applied.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.11 Deposits

2.11.1 Each applicant for service may be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit at the time of application to be held as a guarantee of payment of charges. In addition, an existing Customer may be required to make a deposit or increase a deposit currently held. The Company shall pay simple interest on deposits at a rate prescribed by the Commission.

2.11.2 A deposit shall not exceed the estimated charges for one and one-half months service, plus installation, and shall be returned: 1) when an application for service has been canceled prior to the establishment of service; or 2) at the end of nine (9) consecutive months of a satisfactory credit history; or 3) upon discontinuation of service. The Company shall apply the deposit against any outstanding balances due. If a credit balance exists after such application, the Company shall refund the balance to the Customer.

2.11.3 The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

2.12 Advance Payments

The Company reserves the right to require an advance payment from any business Customer instead of a security deposit. The advance payment shall be in an amount equal to the estimated installation charges and other applicable nonrecurring charges days written notice to comply with any rule or remedy any deficiency.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.13 Interruption of Service

2.13.1 Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence or other wrongful act or omission of the Customer or any third party, or to the failure of services, channels, equipment and/or communications systems provided by the Customer or the Customer's agents, servants, employees, or customers, or are not otherwise excused under this tariff are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer. Interruptions caused by Customer-provided, or Company-provided, automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via dial access code.

2.13.2 For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

For services with monthly recurring charges, credit is computed by multiplying the monthly recurring rate by the ratio that the number of hours in the period of interruption bears to 720 hours (30 days times 24 hours). The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges. Credits for services billed on a usage basis will be determined as set forth above.

2.13.3 An interruption is measured from the time the Customer notifies the Company of the interruption until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. Unless otherwise specified in this tariff, the credit for a billing period shall not exceed the monthly rate.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.14 Cancellation, Suspension and Restoration of Service

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the cancellation of service for charges incurred before cancellation. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.

2.14.1 Cancellation by the Customer

The Customer may have service canceled upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. Cancellation of service is subject to early termination liability obligations set forth in this tariff.

2.14.2 Refusal, Suspension or Cancellation of Service without Prior Notice

- A. Service may be suspended by the Company, without prior notice to the Customer, by blocking traffic and all services to certain cities, countries, NPA-NXX exchanges, or individual telephone numbers, or by blocking calls using certain Authorization Code(s) when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of its service. The Company will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new Authorization Codes to replace ones that have been deactivated.
- B. For violation of law or this tariff: Except as provided elsewhere in this tariff, the Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, for any violation of terms of this tariff, for any actual or apparent violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.14 Cancellation, Suspension and Restoration of Service, (Cont'd.)

2.14.2 Refusal, Suspension or Cancellation of Service without Prior Notice, (Cont'd.)

- C. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.
- D. For unauthorized or unlawful use of Authorization Codes: Authorization Codes are issued by the Company only to the Customer and may not be sold or otherwise distributed without the written consent of the Company. Any unauthorized or unlawful use of such Authorization Codes shall result in the immediate refusal, suspension or cancellation of service without prior notice.
- E. The Company may refuse, suspend or cancel service immediately and without prior notice in the event of excessive network usage which is determined to be fraudulent or beyond the Customer's demonstrated ability to pay.
- F. The Company may refuse, suspend or cancel service immediately and without prior notice in the event of Customer or Customer's authorized user use of equipment in such a manner as to adversely affect the Company's facilities and/or equipment or service to others.
- G. The Company may refuse, suspend or cancel service immediately and without prior notice in the event of tampering with the facilities and/or equipment or services owned by the Company or its suppliers and used to provide service under this tariff.
- H. The Company may refuse, suspend or cancel service immediately and without prior notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.14 Cancellation, Suspension and Restoration of Service, (Cont'd.)

2.14.3 Refusal, Suspension or Cancellation of Service with Notice

The Company may also refuse, suspend, or cancel service under the following conditions provided that, unless otherwise stated in this tariff, existing Customers shall be given fifteen (15) days written notice to comply with any rule or remedy any deficiency.

- A. The Company reserves the right to refuse, suspend, or cancel service for applicants or Customers who cannot show reasonable credit-worthiness or cannot satisfy deposit requirements set forth in this tariff.
- B. For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is more than thirty (30) days overdue. Cancellation of service for nonpayment is subject to early termination liability obligations set forth in this tariff.
- C. For returned checks: The Customer whose check is returned unpaid for any reason, after two attempts at collection, shall be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- D. For lack of use: The Company, by written notice to the Customer, may refuse, suspend or cancel service in the same manner as provided for nonpayment of overdue charges if after three full billing cycles the service has not been used.
- E. The Company, by written notice to the Customer, may refuse, suspend or cancel service for use of service for any purpose other than that described in this tariff.
- F. The Company, by written notice to the Customer, may refuse, suspend or cancel service for neglect or refusal to provide reasonable access to the Company or its agents, employees, or contractors for the purpose of inspection and maintenance of facilities and/or equipment owned by the Company or its suppliers and used to provide service under this tariff.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.14 Cancellation, Suspension and Restoration of Service, (Cont'd.)

2.14.4 Restoration of Service

If service has been refused, suspended or canceled for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the refusal, suspension, or cancellation (if other than nonpayment) is corrected.

2.14.5 Use and Restoration in Emergencies

The use and restoration of service in emergencies shall in all cases be subject to the priority system specified in Part 64, Subpart D, of Chapter 47 of the Code of Federal Regulations.

2.15 Disputed Bills

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer may, within 30 days of the date of the bill containing the disputed amount, request an in-depth investigation and review of the disputed amount. The Company shall comply with the request and communicate to the Customer the results of such investigation and review as soon as reasonably possible. The undisputed portion and subsequent bills must be paid on a timely basis or service shall be subject to cancellation under Section 2.14 above.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.16 Agreement or Application for Service

The Company reserves the right to require Customers to execute an agreement or make application(s) for service in writing using forms provided by the Company. Upon acceptance of an application for service by the Company, all applicable provisions in the Company's tariffs, as amended from time-to-time which are lawfully on file, become the agreement for service between the Company and the Customer. Requests for additional service and changes to service, upon acceptance by the Company, become a part of the agreement for service, provided that each item of additional service shall be subject to the applicable minimum term of service. Acceptance or use of service offered by the Company shall be deemed an application for such service and an agreement by the Customer to subscribe to, use, and pay for such service in accordance with the applicable tariffs of the Company, as amended from time to time, which are lawfully on file. Any change in rates or other tariff provisions which are lawfully made and for which required notice has been given shall be deemed to modify all agreements for service affected by such changes without further notice by Company to the Customer. Customer provision of false information, or a failure by the Customer to provide material information, in an application for service (either written or verbal) shall be deemed an attempt to avoid payment or to otherwise defraud the Company. In such circumstances, the Company may, at its option and with proper notice, revoke the application and refuse, cancel or suspend any service provided to the Customer without further liability or obligation to the Customer.

2.17 Interconnection

2.17.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems. Customer is responsible for all charges billed by other carriers in connection with the use of service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of the Customer.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.17 Interconnection, (Cont'd.)

2.17.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this tariff and the other common carrier's tariffs.

2.17.3 The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the services, facilities and equipment of the Company and its suppliers. If the Customer maintains or operates the interconnected services, facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

2.18 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company and its suppliers shall be made available to the Company for such inspection, tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.19 Local Charges and Wireless Air Time Charges

In certain instances, the Customer may be subject to other carrier charges including, but not limited to, message unit charges or to wireless company air time charges to access the Company's network or to terminate intrastate calls. The Company shall not be responsible for any such other carrier charges incurred by the Customer in gaining access to the Company's network.

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SECTION 2 - TERMS AND CONDITIONS, (Cont'd.)

2.20 Other Rules

- 2.20.1 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.
- 2.20.2 Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer or for other promotional purposes (including retention of existing Customers). Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.
- 2.20.3 From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES

3.1 General

- 3.1.1 Presubscribed service is offered from locations served with equal access end offices.
- 3.1.2 The Company's service is available twenty-four hours per day, seven (7) days a week.
- 3.1.3 All usage rates are expressed as rate per minute, unless otherwise clearly indicated.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.2 Calculation of Distance ("V&H")

Usage charges for all mileage-sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The service wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the wire center of the Customer's equipment and that of the destination point is calculated by using industry-standard vertical ("V") and horizontal ("H") coordinates, as follows:

Step 1 - Obtain the "V" and "H" coordinates for the wire centers serving the Customer and the destination point.

Step 2 - Obtain the difference between the "V" coordinates of each of the wire centers. Obtain the difference between the "H" coordinates.

Step 3 - Square the differences obtained in Step 2.

Step 4 - Add the squares of the "V" difference and "H" difference obtained in Step 3.

Step 5 - Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.

Step 6 - Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the wire centers.

Formula: 
$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.3 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 3.3.1 Timing for all calls begins when the called party answers the call (i.e. when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 3.3.2 Chargeable time for all station to station calls begins when a connection is established between calling party and the called party, and ends when the calling party hangs up, thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network, or by an operator.
- 3.3.3 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 3.3.4 Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.
- 3.3.5 No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person to person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.
- 3.3.6 Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny.
- 3.3.7 The initial increment and additional increments are calculated and rounded separately. The two are then added together to arrive at the total charge for a call.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.4 Time-Of-Day Rate Periods

3.4.1 Time-Of-Day Rate Periods

Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods apply.

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Unless otherwise stated in this tariff, calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

A. Optional Calling Plans Time of Day Rate Periods

The following time of day rate periods apply to optional calling plans, unless otherwise specified in this tariff:

Peak:	7:00 AM to 7:00 PM*, weekdays
Off Peak:	All other days and hours which are not included in Peak Rate Period above.
Flat:	Twenty-four hours per day, seven (7) days a week.

B. Long Distance Message Telecommunications and Operator Services Time Of Day Rate Period

The following time of day rate periods apply to long distance message telecommunications service and operator services calls, unless otherwise specified in this tariff:

Peak:	7:00 AM - 7:00 PM*, weekdays
Off-Peak:	7:00 PM to 7:00 AM*, weekdays and all day on weekends

\* to, but not including

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.5 Long Distance Message Telecommunications Service

3.5.1 General Description

Long Distance Message Telecommunications (LDMTS) Service is the basic long distance service offered to business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS service may also be offered for casual (i.e. access code) calling where such service is provided. Availability of this service is subject to the availability of billing capability.

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

3.5.2 Rates and Changes

Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-To-Station Class of Service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

	Peak	Off-Peak
Statewide	*	*

\* See Section 7, Price List

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.8 Flat Per Minute Rate Business Calling (C)

3.8.1. General Description

The Flat Per Minute Rate Business Calling is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates. (C)

This plan is an add-on service to the interstate Flat Per Minute Rate Business Calling. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions. See [www.Frontier.com](http://www.Frontier.com). (C)

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the In State Out of State Calling Plan calling plan rates as specified in this tariff. (C)  
(C)

3.8.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.9 Frontier Call Plans (C)

3.9.1 General Description

The Frontier Call Plans is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The Frontier Call Plans Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates. (C)

This plan is an add-on service to the interstate Frontier Call Plans. See [www.Frontier.com](http://www.Frontier.com). (C)

3.9.2 Rates and Charges

A. Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.9 Frontier Call Plans, (Cont'd.)

(C)

3.9.2 Rates and Charges, (Cont'd.)

B. Monthly Usage Guarantee

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	*	*	*
\$40.00	*	*	*
\$65.00	*	*	*
\$150.00	*	*	*
\$300.00	*	*	*
\$500.00	*	*	*
\$750.00	*	*	*
\$1,000.00	*	*	*
\$1,500.00	*	*	*

\* See Section 7, Price List

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.9 Frontier Call Plans, (Cont'd.) (C)

3.9.2 Rates and Charges, (Cont'd.)

D. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Frontier Call Plans Service is terminated by the Customer, including: (C)  
(C)

1. When the Customer disconnects its entire account;
2. When the Customer selects a shorter term; or
3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer returns to the Company as a result of a Winback program;
6. When the Customer reduces their term monthly spend level one level during a billing cycle; or
7. When the Customer moves from a one or three year term on Frontier Call Plans Service to Unlimited Long Distance Service. (C)  
(C)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.10 Business Unlimited Long Distance Service

3.10.1 General Description

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free voice usage to Business Customers who also subscribe to qualifying local services from their local exchange company, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below.

3.10.2 Qualifying Local Services

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include both:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.10 Business Unlimited Long Distance Service, (Cont'd.)

3.10.3 Limitations of Service

Business Unlimited Long Distance Service is not available with the following local/IntraLATA business services: Flexible Digital Channel Service, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, Frontier Call Plans, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services. (C)

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from their local exchange company. (C)

Customers may discontinue their enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. (C)

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to the plan on the main business account. If there is no other plan on the account or for single line accounts, the Customer will default to In State Out of State Calling Plan, Flat Per Minute Rate Business Calling or Frontier Call Plans unless the Customer selects another Optional Business Service. (C)

This service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for resale or autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to In State Out of State Calling Plan, Flat Per Minute Rate Business Calling or Frontier Call Plans as a result of the Customer's use of the service for non-eligible uses as set forth herein. (C)

This calling plan is only offered where billing and system capabilities exist.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.10 Business Unlimited Long Distance Service, (Cont'd.)

3.10.4 Rates and Charges

A. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information service, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

B. Rates

Monthly Recurring Charge, per line	*
Toll Free, per minute	*
	*

\* See Section 7, Price List

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.10 Business Unlimited Long Distance Service, (Cont'd.)

3.10.5 Bundled Service Option

A. General Description

The Bundled Service Option is offered to Business Unlimited Long Distance Service Customers who also subscribe to qualifying services provided by affiliates of the Company, as described below. Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the affiliates tariffs as described below.

Unlimited Local Usage for Business	Frontier West Virginia Inc. General Service P.S.C. W.VA No. 203-Section 32
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Unlimited Local and Toll Usage Plan for Business	Frontier West Virginia Inc. General Service P.S.C. W.VA No. 203-Section 32
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Unlimited Dial Tone Line (DTL) Package for Business and Unlimited Communications System Package for Business	Frontier West Virginia Inc. General Service P.S.C. W.VA No. 203-Section 34
--	--

(C)

Single Line Business PAK	Frontier West Virginia Inc. General Service P.S.C. W.VA No. 203-Section 34
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Solutions for Business Bundle	Frontier West Virginia Inc. General Service P.S.C. W.VA No. 203-Section 34
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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.10 Business Unlimited Long Distance Service, (Cont'd.)

3.10.5 Bundled Service Option, (Cont'd.)

B. Limitations of Service

The Bundled Service Option is only offered where billing and system capabilities exist and is not available with local business Flexible Digital Channel Service, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, Frontier Call Plans, and analog to digital conversion digital PBX services or the equivalents of any such services. (C)

The Bundled Service Option is only available to Customers who, at the time of service initiation, subscribes to 25 or fewer qualifying business dial tone lines (voice grade or voice grade equivalent), per account or per Customer location, from an affiliated local exchange company, pursuant to the applicable affiliated local exchange company's tariffs. The Bundled Service Option may only be purchased on up to ten (10) qualifying lines, per account or per Customer location, pursuant to the applicable affiliated local exchange company's tariffs. (C)

Specific call detail information is not available with this flat rated service.

The Customer who forfeits eligibility for this Bundled Service Option and remains presubscribed to the Company's service will default to either In State Out of State Calling Plan, High-Volume Discount LD Plan, Flat Per Minute Rate Business Calling or Frontier Call Plans depending on the Customer's presubscribed service on other lines. If there is no other plan on the account or for single line accounts, the Customer will default to In State Out of State Calling Plan Service unless the Customer selects another Optional Business Service. (C)

This service may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service pursuant to Section 2.14 of this tariff. The Company may also adjust the charges to In State Out of State Calling Plan Service as described in Section 3.7, as a result of non-business use. (C)

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.10 Business Unlimited Long Distance Service, (Cont'd.)

3.10.5 Bundled Service Option, (Cont'd.)

C. One Year Term Option

The Customer has the option to commit to a one year term for the service. This option is only available when Customer agrees to a one year term on the qualifying services provided by affiliates of the Company.

D. Termination Liability

If the one year term option is chosen, the Customer may terminate service within the first 60 calendar days from the Order Completion Date. If terminated within this 60-day period, the Customer shall not be responsible for any termination charges. The Customer will be responsible for any charges incurred up to the date of termination. If the customer terminates service after such 60-day period and prior to the completion of the one year term, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge for each month remaining in the one year term plus all charges incurred up to the date of termination.

The one-year term option shall be available to Customers on a per line basis and is not required to be co-terminus among all of the Customer's lines. At the end of the one year term or any subsequent renewal, the agreement will automatically be renewed for an additional one year term unless either party provides advance notice that it does not wish to renew the term. The Customer shall have sixty days prior to the end of the initial term or subsequent renewal to cancel such term option without the imposition of termination charges. If the customer after 60 calendar days and prior to the completion of the term commitment period terminates the agreement, the Termination Liability Agreement (TLA) for an automatic renewal will be calculated by averaging the monthly service charges billed to the customer in the preceding four months. The TLA will not be greater than one month MRC. Pricing will remain the same during any renewal unless the Company has provided 30 days notice of any change.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.10 Business Unlimited Long Distance Service, (Cont'd.)

3.10.5 Bundled Service Option, (Cont'd.)

D. Termination Liability, (Cont'd.)

An early termination charge will not apply under the following circumstances.

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer moves to a jurisdiction where the Company is prohibited from offering service or where the qualifying services are not offered by the Company's affiliates;
3. When the Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
4. When the Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

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SECTION 3 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

3.10 Business Unlimited Long Distance Service, (Cont'd.)

3.10.5 Bundled Service Option, (Cont'd.)

E. Bundled Service Option Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls to access information service, internet usage, fees and surcharges are not included with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

2. Rates

	Month to Month	One Year Term
Monthly Recurring Charge, per line	*	*
Toll Free, per minute	*	*

\* See Section 7, Price List

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SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

4.1.1 General

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

Per Call \*

4.1.2 Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges, such as charges to transport and terminate the call. LDMTS rates apply unless the Customer is presubscribed to an optional calling plan, in which case the optional calling plan rates apply.

Per Completed Call \*  
Rate Per Minute \*

\* See Section 7, Price List

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.3 Operator Services, (Cont'd.)

4.3.7 Per Minute Usage Charges

A. Long Distance Message Telecommunications Service

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
Statewide	*	*	*	*

B. Optional Calling Plans

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
Statewide	*	*	*	*

\* See Section 7, Price List

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Business Toll Free (e.g., 800-Type) Service

4.4.1 Description

Business Toll Free Service provides for the termination of inbound toll free calls to one party exchange access lines or dedicated access lines. When service is used for both interstate and intrastate calling, fixed charges apply only once. Service can be originated from the continental U.S., Hawaii and the U.S. Territories (American Samoa, Guam, Northern Mariana Islands, U.S. Virgin Islands and Puerto Rico) and can be terminated only to the continental U.S., Hawaii and Canada.

4.4.2 Business Toll Free Service Number Assignment

Business Toll Free Number Assignment provides for the assignment of a single ten-digit number (i.e. 800-XXX-XXXX). The assigned number will terminate to an access line.

4.4.3 Business Toll Free Service Area of Service: Area Code/Exchange Selection

Area of service defines the geographic location from which the Toll Free Number the Customers desires to accept calls for a given toll free number. Toll Free Number Service can be selected for an area by specifying the desired area of service. The described Area of Service must be specified by the Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Business Toll Free Service. The Customer can choose to restrict originating calling area by state, NPA, or exchange for a charge as specified below.

4.4.4 Business Toll Free Automatic Number Identification (ANI)

Allows Business Toll Free Service Customer to receive the working number of the calling party as part of the call setup. The working telephone number is referred to as Automatic Number Identification (ANI). ANI is a subscription option available on dedicated access lines only. The Business Toll Free ANI Nonrecurring Charge applies to establish this feature, cancel this feature or cancel Business Toll Free Service to which this feature is associated with.

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Business Toll Free (e.g., 800-Type) Service, (Cont'd.)

4.4.5 Toll Free Number Service

A. Service Charges

A Monthly Recurring Charge and a Nonrecurring Charge apply to any toll free numbers.

	Monthly Recurring *	Nonrecurring Charge *
Per Toll Free Number		

The Company will waive the Monthly Recurring Charge for Customers who have a Minimum Spend Level of at least \$500.00 per month and have a term commitment on their associated service. The Company will also offer a two month Monthly Recurring Charge waiver to all new Toll Free Customers spending less than \$500 in long distance per month. The eligible Customer will have the \$5 Monthly Recurring Charge waived for two months, beginning with the first full or partial month of service.

B. Usage Charges

When the Customer subscribes to a Business Calling Plan as described in this tariff, the usage charges applicable to Business Toll Free Number Service are those rates associated with the selected Plan. Rates applicable to Toll Free Number Service not associated with a Business Calling Plan are those applicable to Business Plan C in this tariff.

\* See Section 7, Price List

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Business Toll Free (e.g., 800-Type) Service Features, (Cont'd.)

4.4.6 Optional Toll Free Features

Unless otherwise specified below, the following optional features are available for all Toll Free service plans offered by Company in this tariff.

A. Toll Free Directory Assistance Listing

	Monthly Recurring	Nonrecurring Charge
Per Toll Free Number	*	*

B. Enhanced Routing Plan Features

1. Description of Features

Area Code Routing - Calls to the same toll free number are directed to the terminating location based on the originating area code.

Area Code/Exchange Routing - Calls are routed by originating area code and exchange to terminate to multiple service groups or locations.

Call Allocation - Allows Customers to define the routing of calls to multiple service groups or locations on a percentage basis. The percentage is based on call attempts, not call completions.

Day of Week - Allows inbound calls to be routed to multiple service groups or locations on different days of the week.

Day of Year - Allows calls to be routed to multiple service groups or locations based on the date (month/day).

Time of Day - Allows calls to be routed to multiple service groups or locations based on a pre-defined time-of-day schedule.

\* See Section 7, Price List

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Business Toll Free (e.g., 800-Type) Service Features, (Cont'd.)

4.4.6 Optional Toll Free Features, (cont.d)

B. Enhanced Routing Plan Features, (Cont'd.)

2. Rates and Charges

Charges are based on the number of features added or changed for each Toll Free number.

a. Charge per Toll-Free number per routing plan, per feature node

Nonrecurring Charge \*

b. Routing Plan Charges:

Monthly Charge, per Toll Free number

1-3 Routing Plans \*

4-99 Routing Plans, Per routing plan \*

c. Command Routing Feature\*\*

Per Alternative Route Plan Activation:

Nonrecurring Charge \*

\* See Section 7, Price List

\*\* No longer offered to new Customers.

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Business Toll Free (e.g., 800-Type) Service Features, (Cont'd.)

4.4.6 Optional Toll Free Features, (Cont'd.)

C. Origination Features

3. Description of Features

ANI Blocking - Allows a Customer to block incoming calls from specific telephone numbers.

Area Code/Exchange Selection - Allows a Customer to block incoming calls from specific areas codes (NPAs) and exchanges (NXXs).

Area Code Selection - Allows a Customer to block incoming calls from specific NPAs.

Extended Coverage - Allows a Customer to originate Toll Free calls from Canada.

4. Nonrecurring Charges

ANI Blocking, per 1,000 ANI's

Area Code Selection

Area Code/Exchange Selection per NPA blocked at exchange level

Nonrecurring  
Charges

\*

\*

\*

*\* See Section 7, Price List*

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SECTION 4 - MISCELLANEOUS SERVICES, (Cont'd.)

4.4 Business Toll Free (e.g., 800-Type) Service Features, (Cont'd.)

4.4.6 Optional Toll Free Features, (Cont'd.)

D. Termination Features

1. Description of Features

Dialed Number Identification Service (DNIS)\*\* - Allows a Customer to terminate two or more toll free numbers to a single trunk group and to receive digits to identify the specific toll free number that was dialed.

Overflow to Service\*\* - Routes calls to a busy or out of service Dedicated Access Line (DAL) to an alternate switched or dedicated number.

Real-Time Automatic Number Identification\*\* - Provides a dedicated access Customer with the toll free caller's telephone number in real-time as the call is delivered.

2. Rates and Charges

a. Nonrecurring Charges, per Toll Free Number

DNIS\*\*, per Toll Free Number \*

Real-Time ANI\*\*,  
per Toll Free Number \*

b. Monthly Charges, Per Toll Free Number

Overflow Service\*\*,  
per Toll Free Number \*

\* See Section 7, Price List

\*\* No longer offered to new Customers.

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SECTION 5 - PRIVATE LINE AND DATA SERVICES

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SECTION 6 -PROMOTIONS

6.1 Special Promotions

The Company may, from time to time, waive or vary the rates and charges associated with certain services for promotional, market research, or other similar purposes. In no case shall the resulting rates and charges exceed the rates and charges listed in this tariff for the same services. Promotions that apply to intrastate, international and interstate calling are not cumulative.

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SECTION 6 -PROMOTIONS, (Cont'd.)

6.2 Toll Free RespOrg Campaign

The Company offers Business Customers 200 toll free minutes for the first four months of service when they sign up for Business Toll Free Service under Business Plan C. A total of 800 toll free minutes will be distributed in increments of 200 minutes each month.

This offer applies to Business Customers who currently have portable toll free service with another carrier and switch their responsible organization for the toll free service to the Company and also sign up for Business Plan C. Complimentary toll free minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion except the Toll Free and MRC Waiver.

This offer is valid until canceled by the Company.

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SECTION 6 -PROMOTIONS, (Cont'd.)

6.3 Business Toll Free Service MRC Six Month Credit

This promotion offers a credit of the \$5.00 Monthly Recurring Charge (MRC) for new subscribers to Business Toll Free Service. The eligible Customer will receive the credit for six months, beginning with the first full or partial month of service.

This promotion is valid until canceled by the Company.

6.4 Business Toll Free Service NRC Credit

This promotion offers a one-time credit to new subscribers to Business Toll Free Service. The eligible Customer will receive a \$15.00 credit to apply to the Nonrecurring Charges associated with the initiation of Business Toll Free Service.

This promotion is valid until canceled by the Company.

6.5 Merchandise Promotion

From time to time, the Company may offer to the potential Customer complimentary non-telecommunications merchandise (total value at a cost to the Company not to exceed \$100) if the Customer designates the Company as the Customer's Primary Interexchange Carrier. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such merchandise to existing Customers as an incentive to retain such Customers.

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SECTION 6 -PROMOTIONS, (Cont'd.)

6.6 Toll Free Promotion

The Company offers business Customers 100 complimentary toll free minutes for the first two months of service when they subscribe to Business Toll Free Service on an eligible calling plan. A total of 200 free minutes will be offered in increments of 100 per month, for the first two months.

This offer applies to existing business Customers who establish a new Business Toll Free Service number on Business Plan C. The Customer must maintain presubscribed for the two full months to receive this offer. Complimentary minutes will be awarded to the eligible Customer in the form of a credit beginning with the Customer's first partial or next full month of service following enrollment in this promotion. Minutes must be used in the month granted and will not carry over from month-to-month except for any unused minutes in the first partial month which will be carried over to the next month.

This offer is not available in conjunction with any other promotion, except Business Toll Free Service NRC and MRC Waivers.

This offer is valid until canceled by the Company.

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SECTION 6 -PROMOTIONS, (Cont'd.)

6.7 Retention Promotion # 1

This promotion is available for retention of Business Customers in good standing who have presubscribed to the Company's domestic interstate, interexchange service and who have notified the Company of the Customer's intent to leave for another service provider, before actual discontinuation of the Company's service. This promotion provides a one time invoice credit equal to 250 minutes of use rated at \$.10 per minute to eligible Customers.

The offer is available to Customers in good standing who have not exercised this option in the past 17 months. The Customer must have at least two (2) consecutive months of paid usage on record with the Company.

The Customer who discontinues the Company's presubscribed service, or whose service is discontinued by the Company, prior to utilizing all of the invoice credit, forfeits remaining eligibility.

This offer is no longer available to new Customers.

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SECTION 6 -PROMOTIONS, (Cont'd.)

6.8 Retention Promotion # 2

This promotion is available to existing Business Customers in cases where the Customer has notified the Company of the Customers' intent to leave for another service provider, before actual discontinuation of the Company's service, and has previously received a minutes of use promotional credit and is not eligible for another minutes of use promotional offer. In such cases eligible Customers will receive a 10% discount off of direct dialed and inbound toll-free switched and dedicated usage rates, including travel card usage, for six months. International usage, Directory Assistance, Directory Assistance Call Completion and Operator Assisted charges are not eligible for the discount.

The offer is available to Customers in good standing who have not exercised this option in the past 17 months. The Customer must have at least two (2) consecutive months of paid usage on record with the Company.

This offer is no longer available to new Customers.

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SECTION 6 -PROMOTIONS, (Cont'd.)

6.9 Winback Promotion # 2

This promotion provides eligible Customers with a 10% discount off of direct dialed usage charges for a six month period. The discount will be applied to tariffed usage rates for all services, exclusive of international calling, Directory Assistance and Directory Assistance Call Completion and Operator Assisted calling, after the application of any other credits. The discount will appear on the same invoice as contributing usage.

This promotion is available to returning Business Customers who have discontinued the Company's services and subscribed to another long distance service provider. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

Customers who discontinue the Company's presubscribed service, or whose service is discontinued by the Company, prior to exercising the discounts, forfeits remaining eligibility.

This offer is no longer available to new Customers.

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SECTION 6 -PROMOTIONS, (Cont'd.)

6.10 Business Link Referral Credit Promotion

The Company will offer existing LEC Business Link Customers 1,000 Bonus Credits to sign up for the Company's service.

The Company's business Customers must have their long distance service successfully provisioned in order to receive their 1,000 bonus credits. The Customer will receive the 1,000 Business Link credits 30 – 45 business days after their Company service is provisioned. These credits can be redeemed for local sporting event tickets, restaurant gift certificates and discounts of the Company's charges. These credits expire 36 months after issue if unused.

The Company's business Customers may receive one - 1,000 bonus credit offer per business account. Business Customers who have received the 1,000 point bonus may be eligible for the offer again in 12 months, if they have discontinued the Company's service and have returned to the Company's service ("repeat Customer").

A repeat business Customer will be eligible for the 1,000 bonus credit under the following conditions:

1. The repeat Customer has not received a 1,000 bonus credit offer in the past twelve months, and
2. The same BTN is being selected to the Company by the same repeat Customer.

This offer is no longer available to new Customers.

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SECTION 6 -PROMOTIONS, (Cont'd.)

6.12 1Q07 Business Unlimited Long Distance Acquisition Promotion

This promotion offers eligible Customers \$13.00 upon subscription to the Business Unlimited Long Distance Service with a 1 year term plan. The Customer will receive a letter from the Company's designated agent informing them of their eligibility for this promotional check. The Customer must contact the designated agent within 45 days from the date of notification to request their check. The designated agent will send the Customer a check via U.S. Mail, which also includes the promotional amount offered by the affiliated local exchange company

This promotion is available to new and existing Business Customers who do not currently subscribe to the Business Unlimited Long Distance Service. This promotion is offered through Company-designated sales channels for Company-designated marketing campaigns.

This offer is not valid with any other promotional offer.

This offer expires on March 31, 2007.

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SECTION 7 - PRICE LIST - DEREGULATED

Long Distance Message Telecommunications Service, (See Tariff Section 3.5)

	Peak	Off-Peak
Statewide	\$0.40	\$0.40

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SECTION 7 - PRICE LIST - DEREGULATED, (Cont'd.)

Business Unlimited Long Distance Service, (See Tariff Section 3.10)

Monthly Recurring Charge, per line	\$30.00
Toll Free, per minute	\$0.06

Bundled Service Option Rates and Charges

	Month to Month	One Year Term
Monthly Recurring Charge, per line	\$15.00	\$13.00
Toll Free, per minute	\$0.06	\$0.06

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SECTION 7 - PRICE LIST - DEREGULATED, (Cont'd.)

Directory Assistance Rates, (See Tariff Section 4.1)

Per Call	\$0.75
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Directory Assistance Call Completion Rates

Per Completed Call	\$1.00
Rate Per Minute	\$0.18

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SECTION 7 - PRICE LIST - DEREGULATED, (Cont'd.)

Operator Services, (See Tariff Section 4.3)

Per-Call Service Charges

	Per Call
Operator Assisted Station to Station:	\$2.15
Billed Collect:	\$2.15
Billed to Third Party	\$2.15
Operator Assisted Person to Person	\$4.00
Operator Dialed Surcharge:	\$1.00

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(O)

Per Minute Usage Charges

Long Distance Message Telecommunications Service

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
Statewide	\$0.300	\$0.300	\$0.230	\$0.230

Optional Calling Plans

	Peak		Off-Peak	
	Initial Minute	Each Add'l Minute	Initial Minute	Each Add'l Minute
Statewide	\$0.300	\$0.300	\$0.230	\$0.230

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SECTION 7 - PRICE LIST - DEREGULATED, (Cont'd.)

Business Toll Free (e.g., 800-Type) Service, (See Tariff Section 4.4)

Toll Free Number Service

Service Charges

	Monthly Recurring Charge	Nonrecurring Charge
Per Toll Free Number	\$12.00*	\$15.00

The Company will waive the Monthly Recurring Charge for Customers who have a Minimum Spend Level of at least \$500.00 per month and have a term commitment on their associated service. The Company will also offer a two month Monthly Recurring Charge waiver to all new Toll Free Customers spending less than \$500 in long distance per month. The eligible Customer will have the \$5 Monthly Recurring Charge waived for two months, beginning with the first full or partial month of service.

\* \$250.00 cap per account for new toll free customers.

Optional Toll Free Features

Toll Free Directory Assistance Listing

	Monthly Recurring Charge	Nonrecurring Charge
Per Toll Free Number	\$10.00	\$15.00

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Business Toll Free (e.g., 800-Type) Service Features, (Cont'd.)

Optional Toll Free Features, (cont.d)

Enhanced Routing Plan Features

Charge per Toll-Free number per routing plan, per feature node

Nonrecurring Charge	\$10.00
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Routing Plan Charges:

Monthly Charge, per Toll Free number

1-3 Routing Plans	\$10.00
4-99 Routing Plans, Per routing plan	\$10.00

Command Routing Feature \*

Per Alternative Route Plan Activation:

Nonrecurring Charge	\$50.00
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\* No longer offered to new Customers.

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Business Toll Free (e.g., 800-Type) Service Features, (Cont'd.)

Optional Toll Free Features, (cont.d)

Nonrecurring Charges:

	Nonrecurring Charges
ANI Blocking, per 1,000 ANI's	\$10.00
Area Code Selection	\$10.00
Area Code/Exchange Selection per NPA blocked at exchange level	\$10.00

Termination Features

Nonrecurring Charges, per Toll Free Number

DNIS**, per Toll Free Number	\$10.00 *
Real-Time ANI**, per Toll Free Number	\$50.00 *

Monthly Charges, Per Toll Free Number

Overflow Service**, per Toll Free Number	\$10.00
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\* \$250.00 cap per account

\*\* No longer offered to new Customers.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS

8.1 Flat Rate LD Calling (formerly tariffed as Business Plan C) (C)

8.1.1 General Description

Flat Rate LD Calling is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one, two, or three year term commitment in order to obtain a lower rate. The International Savings Plan is available with this service. This service is no longer available to new Customers. (C)

This plan is an add-on service to the interstate Flat Rate LD Calling plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions. See [www.Frontier.com](http://www.Frontier.com). (C)

8.1.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.2 Business Plan A

8.2.1 General Description

Plan A is available to existing Customers only. Existing Customers relocating within the state in which service is initially installed, or adding new locations, may continue under this Plan. Existing Customers adding new lines to their systems may do so under this Plan.

Business Plan A is offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at one flat rate. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Operator assisted calling is also available under this plan. Customers may select a one, two, or three year term commitment in order to obtain a lower rate.

8.2.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.2 Business Plan A, (Cont'd.)

8.2.4 Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

A. Switched Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.120*	\$0.114*	\$0.108*	\$0.102*

B. Switched Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.120*	\$0.114*	\$0.108*	\$0.102*

C. Dedicated Access Outbound Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1000*	\$0.0950*	\$0.0900*	\$0.0850*

D. Dedicated Access Inbound (Toll Free) Rates

Term Plan Commitment			
Month to Month	One Year Term Plan	Two Year Term Plan	Three Year Term Plan
\$0.1000*	\$0.0950*	\$0.0900*	\$0.0850*

\* These rates have been deregulated

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.3 Business Plan B

8.3.1 General Description

Business Plan B is an optional calling plan offered to existing Business Customers at existing locations only for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Operator assisted calling is also available under this plan. Customers may select a one, two or three year term commitment in order to obtain lower rates.

8.3.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

8.3.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the Monthly Usage Guarantee and the actual contributory billing for that billing period.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.3 Business Plan B, (Cont'd.)

8.3.4 Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

- A. When the Customer disconnects its entire Account;
- B. When the Customer selects a shorter term; or
- C. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

The early termination charge will not apply under the following circumstances:

- A. When the Customer's physical location changes, but the term plan is continued at the new location;
- B. When the Customer negotiates the term plan for a longer term;
- C. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
- D. When the Customer changes plan prior to 60 days of service;
- E. When the Customer returns to the Company and the same term length agreement as a result of a Winback program;
- F. When the Customer moves from the two year term on Plan B Service to a one or three year term on Plan D Service;
- G. When the Customer reduces their term monthly spend level on level during a billing cycle; or
- H. When the Customer has encountered extremely poor service, verified by higher management.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.3 Business Plan B, (Cont'd.)

8.3.4 Termination Liability, (Cont'd.)

Once the Customer has reached the lowest Minimum Usage Guarantee level of Plan B, they may move to Plan C without incurring a penalty. The Customer must move to the same term commitment they subscribed to on Plan B.

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.3 Business Plan B, (Cont'd.)

8.3.5 Usage Rates

Usage Rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

A. Switched Access Outbound Rates

Monthly Usage Guarantee *	Month to Month*	One Year Term*	Two Year Term*	Three Year Term*
\$100	\$0.120	\$0.114	\$0.108	\$0.102
\$500	\$0.120	\$0.114	\$0.108	\$0.102
\$1,000	\$0.120	\$0.114	\$0.108	\$0.102
\$2,000	\$0.120	\$0.114	\$0.108	\$0.102
\$3,000	\$0.120	\$0.114	\$0.108	\$0.102
\$5,000	\$0.120	\$0.114	\$0.108	\$0.102
\$7,500	\$0.120	\$0.114	\$0.108	\$0.102
\$10,000	\$0.120	\$0.114	\$0.108	\$0.102
\$15,000	\$0.120	\$0.114	\$0.108	\$0.102
\$20,000	\$0.120	\$0.114	\$0.108	\$0.102
\$25,000	\$0.120	\$0.114	\$0.108	\$0.102
\$30,000	\$0.120	\$0.114	\$0.108	\$0.102
\$35,000	\$0.120	\$0.114	\$0.108	\$0.102
\$40,000	\$0.120	\$0.114	\$0.108	\$0.102
\$45,000	\$0.120	\$0.114	\$0.108	\$0.102
\$50,000	\$0.120	\$0.114	\$0.108	\$0.102
\$55,000	\$0.120	\$0.114	\$0.108	\$0.102
\$60,000	\$0.120	\$0.114	\$0.108	\$0.102

\* These rates have been deregulated.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.3 Business Plan B, (Cont'd.)

8.3.5 Usage Rates, (Cont'd.)

B. Switched Access Inbound (Toll Free) Rates

Monthly Usage Guarantee *	Month to Month*	One Year Term*	Two Year Term*	Three Year Term*
\$100	\$0.120	\$0.114	\$0.108	\$0.102
\$500	\$0.120	\$0.114	\$0.108	\$0.102
\$1,000	\$0.120	\$0.114	\$0.108	\$0.102
\$2,000	\$0.120	\$0.114	\$0.108	\$0.102
\$3,000	\$0.120	\$0.114	\$0.108	\$0.102
\$5,000	\$0.120	\$0.114	\$0.108	\$0.102
\$7,500	\$0.120	\$0.114	\$0.108	\$0.102
\$10,000	\$0.120	\$0.114	\$0.108	\$0.102
\$15,000	\$0.120	\$0.114	\$0.108	\$0.102
\$20,000	\$0.120	\$0.114	\$0.108	\$0.102
\$25,000	\$0.120	\$0.114	\$0.108	\$0.102
\$30,000	\$0.120	\$0.114	\$0.108	\$0.102
\$35,000	\$0.120	\$0.114	\$0.108	\$0.102
\$40,000	\$0.120	\$0.114	\$0.108	\$0.102
\$45,000	\$0.120	\$0.114	\$0.108	\$0.102
\$50,000	\$0.120	\$0.114	\$0.108	\$0.102
\$55,000	\$0.120	\$0.114	\$0.108	\$0.102
\$60,000	\$0.120	\$0.114	\$0.108	\$0.102

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.3 Business Plan B, (Cont'd.)

8.3.5 Usage Rates, (Cont'd.)

C. Dedicated Access Statewide Outbound and Inbound (Toll Free) Rates

Monthly Usage Guarantee *	Month to Month*	One Year Term*	Two Year Term*	Three Year Term*
\$100	\$0.100	\$0.095	\$0.090	\$0.085
\$500	\$0.100	\$0.095	\$0.090	\$0.085
\$1,000	\$0.095	\$0.090	\$0.086	\$0.087
\$2,000	\$0.090	\$0.086	\$0.081	\$0.077
\$3,000	\$0.090	\$0.086	\$0.081	\$0.077
\$5,000	\$0.090	\$0.086	\$0.081	\$0.077
\$7,500	\$0.085	\$0.081	\$0.077	\$0.072
\$10,000	\$0.085	\$0.081	\$0.077	\$0.072
\$15,000	\$0.085	\$0.081	\$0.077	\$0.072
\$20,000	\$0.085	\$0.081	\$0.077	\$0.072
\$25,000	\$0.085	\$0.081	\$0.077	\$0.072
\$30,000	\$0.085	\$0.081	\$0.077	\$0.072
\$35,000	\$0.085	\$0.081	\$0.077	\$0.072
\$40,000	\$0.085	\$0.081	\$0.077	\$0.072
\$45,000	\$0.085	\$0.081	\$0.077	\$0.072
\$50,000	\$0.085	\$0.081	\$0.077	\$0.072
\$55,000	\$0.085	\$0.081	\$0.077	\$0.072
\$60,000	\$0.085	\$0.081	\$0.077	\$0.072

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.4 Business Block of Time Service (formerly tariffed as Business Plan F)

8.4.1 General Description

Business Block of Time Service is an optional calling plan offered for outbound direct-dialed 1+ interLATA interexchange voice calling to Business Customers who also subscribe to qualifying local services from their local exchange company as described below. Business Block of Time Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to all qualifying local services and be subject to all restrictions regarding this service. This service is offered to both single line and multi-line customers subject to the restrictions noted below.

Business Block of Time Service offers 400 minutes per month of calling per account. The 400 minutes can be used for all interLATA 1+ interexchange direct dialed domestic calling calls and Toll Free service calls.

This plan is no longer offered to new Customers.

8.4.2 Qualifying Local Services

Customers must have both qualifying local services described below from their local exchange company to qualify for Business Block of Time Service. To qualify for Block of Time Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus services that include both:

- A. Unlimited local exchange calling, and
- B. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide the unlimited local and IntraLATA calling for a flat rate monthly price.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.4 Business Block of Time Service, (Cont'd.)

8.4.4 Rates and Charges

A. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to the whole account presubscribed to the Company's Business Block of Time Service. A fixed allotment of qualified calling minutes is included in the MRC as specified below. The MRC applies in full each month regardless of whether or not the full allotment of minutes is used, except in the case of partial billing cycles. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to, International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information service, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Multi-line accounts will share the 400 minutes among all lines presubscribed to Business Block of Time Service. Partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

B. Rates

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$40.00*	400*	\$0.070*

\* These rates have been deregulated.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.5 High-Volume Discount LD Plan (C)

8.5.1 General Description

Effective 11/15/09, High-Volume Discount LD Plan calling plan is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers. (C)

High-Volume Discount LD Plan is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed switched or dedicated Access Lines at rates which are dependent on the Customer's monthly usage guarantee (MUG) level. Inbound (toll free) calling is also available for termination on switched or dedicated Access Lines. Usage rates for Toll Free Services are found in Section 4.5 of this tariff. Operator Assisted calling is available under this plan. Customers may select a one or three year term commitment in order to obtain lower rates. (C)

This plan is an add-on service to the interstate High-Volume Discount LD Plan Plan. See www. Frontier.com. (C)

8.5.2 Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access	18 seconds	6 seconds
Dedicated Access	6 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

8.5.3 Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the monthly usage guarantee. In addition, Conference Connections audioconferencing usage, Private Line and Data Services usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the monthly usage guarantee. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.5 High-Volume Discount LD Plan, (Cont'd.)

(C)

8.5.7 Integrated Voice Access Service

Effective 11/15/09, Integrated Voice Access Service is grandfathered and no longer available to new Customers. No moves, changes or additions will be allowed for existing Customers.

A. General Description

Integrated Voice Access (IVA) Service is an optional calling plan offered to Business Customers for outbound direct dialed calling from presubscribed dedicated access lines. Inbound (toll free) calling is also available for termination on dedicated access lines. The eligible Customer must subscribe to High-Volume Discount LD Plan and demonstrate to the satisfaction of the Company at the time of subscription to IVA that the Customer also subscribes to at least one of the qualifying services offered by a Company affiliate. Eligible Business Customers must subscribe to Flexible Digital Channel Service or DCS from an affiliate of the Company. These services are defined in the Company affiliate's applicable tariffs or contracts.

(C)

(C)

B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded to the next increment.

Access Type/Call Type	Initial Increment	Additional Increment
Dedicated Access	6 seconds	6 seconds

C. Monthly Usage Guarantee

All intrastate, interstate and international usage charges and applicable surcharges billed to the Customer under this plan contribute towards meeting the Monthly Usage Guarantee (MUG). In addition, Conference Connections audioconferencing usage, feature charges, directory assistance charges, operator usage and surcharges, and monthly recurring charges are contributory to the MUG. Taxes, presubscribed line charges, carrier universal service charges, pay telephone use charges and other similar fees are not contributory. When the Customer's billing falls below the MUG in any full billing period, a shortfall charge will be applied which is equal to the difference between the MUG and the actual contributory billing for that billing period.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.5 High-Volume Discount LD Plan, (Cont'd.)

(C)

8.5.7 Integrated Voice Access Service, (Cont'd.)

E. Discontinuance of Qualifying Services

The Customer who discontinues or cancels the Company's service, or who cancels the qualifying service of the Company's affiliate, or whose service is refused, canceled or discontinued by the Company under this tariff or by the affiliate, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will default to the basic High-Volume Discount LD Plan rates as specified in this tariff.

(C)

F. Usage Rates\*

Usage rates are determined according to the Term Commitment and Monthly Usage Guarantee selected by the Customer.

1. Dedicated Outbound (Dial 1) & Inbound (Toll Free)

Monthly Usage Guarantee	One Year Term	Three Year Term
\$100	\$0.0670	\$0.0600
\$250	\$0.0670	\$0.0600
\$500	\$0.0670	\$0.0600
\$1,000	\$0.0630	\$0.0570
\$3,000	\$0.0600	\$0.0550
\$5,000	\$0.0580	\$0.0550
\$7,500	\$0.0580	\$0.0550
\$10,000	\$0.0580	\$0.0550
\$15,000	\$0.0580	\$0.0550
\$20,000	\$0.0580	\$0.0550
\$30,000	\$0.0580	\$0.0550

\* These rates have been deregulated.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.6 [Reserved for Future Use]

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.6 [Reserved for Future Use], (Cont'd.)

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.7 Dedicated Access

When the dedicated access channel to access voice service is provided by the Company, the following rates apply.

8.7.1 Access Local Loop

Terms and conditions are the same as specified in National Private Line Services.

8.7.2 T-1 Access Facility

Terms, conditions and rates are the same as specified for Access Connection in National Private Line Services.

8.7.3 ISDN PRI Facility

Terms, conditions and rates are the same as specified for Access Coordination in National Private Line Services.

8.7.5 Agency Coordination

Terms, conditions and rates are the same as specified in National Private Line Services.

8.7.6 Term Commitment Plans

Same as specified for National Private Line Services.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.8 National Private Line (PL) Services  
(Available only to existing Customers, at existing locations, without modification)

The Company's National Private Line Services are provided as a family of bandwidth and data services which link Customers' locations and provide voice, data, video and other transmissions. These services are provided between two Customer designated premises, between a designated Customer premises and a Point of Presence (POP), or between POP's provided by the Company.

8.8.1 Services

A. DS0 Services

DS0 Service is a high quality digital bandwidth service with transmission capabilities of up to 64 kbps. A DS0 channel provides the transmission of low-to-medium speed analog and digital channels.

DS0 Service includes Digital Data Service (56 kbps to 64 kbps), Analog Data Service (19.2 kbps), and Analog Voice Service (64 kbps for voice communications).

B. Fractional DS1/T1 Service (FDS1)

FDS1 is a high quality digital bandwidth service that provides medium to high speed transmission. This Service supports contiguous bit rate services for simultaneous, two-way, digital transmission of voice, data, video, and image, and is available at the following contiguous bit rates:

- 128 kbps
- 256 kbps
- 384 kbps
- 512 kbps
- 768 kbps

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.8 National Private Line (PL) Services, (Cont'd.)

8.8.1 Services, (Cont'd.)

C. DS1/T1 Service

DS1/T1 service is a high quality digital bandwidth service that provides high speed 1.544 Mbps transmission.

D. DS3/T3 Service

DS3/T3 Service is a high quality digital bandwidth service that provides high speed 44.736 Mbps transmission over fiber optic facilities.

8.8.2 Regulations

A. Service Guarantee

The Company provides Service Guarantees for PL Service. If service is not restored within specified time frames, the Company will issue a credit for the PL Service circuit interruption.

1. Performance Objective

The performance objective for PL Services from Customer's premises to Customer's premises is 99.96% circuit availability.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.8 National Private Line (PL) Services, (Cont'd.)

8.8.2 Regulations, (Cont'd.)

A. Service Guarantee, (Cont'd.)

2. Credit Allowances

If a particular service is interrupted beyond a specified time, an appropriate credit will be provided as set forth below.

For an interruption of four hours or more for each calendar day for a particular service, and if requested by the customer, the Company shall provide the customer with one (1) days credit for the particular service circuit recurring rates.

The credit shall be based on a pro-ration of the number of out of service days to the number of days in the month. As an example, six out of service days/thirty (30) days in a month is equal to a 20% rebate of the monthly charges.

B. Term Commitment Plans

The minimum service period for PL Services is one year. A subscriber to PL Services must select a Term Commitment Plan period ranging from one year to three years.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.8 National Private Line (PL) Services, (Cont'd.)

8.8.2 Regulations, (Cont'd.)

C. Individual Case Basis (ICB) Arrangement

ICB's will be used for PL Services in the case of non-standard service periods, volume discounts and/or stabilization of rates over a contract life.

ICB rates will be filed with the WV PSC.

D. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period of a Term Commitment Plan or an ICB, the Customer shall be obligated to pay the remaining payments, i.e., the monthly charge times the remaining months of the service period selected, in a lump sum due upon termination of service. The Customer that migrates their service to a Company affiliate will not incur termination liability.

8.8.3 Rates and Charges\*

A. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring prices for such Access Local Loops as established by the LEC tariffs or other Carrier tariffs.

When the Local Access facilities are provided to the Customer by other Carriers, the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

\* These rates have been deregulated.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.8 National Private Line (PL) Services, (Cont'd.)

8.8.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC)

The IOC is the dedicated transport and facilities between the Company POPs. The Company will waive the Nonrecurring Installation Charges for new Business Customers who subscribe to a two (2) year or three (3) year term commitment of this service. This waiver applies to the Inter-Office Channel (IOC) installation charges. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

1. DS0 Service

Per IOC:

Installation Charge	\$160.00
---------------------	----------

Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$63.00	\$0.14
51-100	\$63.00	\$0.14
101+	\$65.00	\$0.12

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.8 National Private Line (PL) Services, (Cont'd.)

8.8.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service,

Per IOC - 128 kbps:

Installation Charge	\$160.00
---------------------	----------

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$119.00	\$0.18
51-100	\$119.00	\$0.18
101+	\$120.00	\$0.17

Per IOC - 256 kbps:

Installation Charge	\$160.00
---------------------	----------

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$134.00	\$0.36
51-100	\$134.00	\$0.36
101+	\$137.00	\$0.31

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.8 National Private Line (PL) Services, (Cont'd.)

8.8.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service (Cont'd.)

Per IOC - 384 kbps:

Installation Charge	\$160.00
---------------------	----------

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$168.00	\$0.54
51-100	\$168.00	\$0.54
101+	\$203.00	\$0.45

Per IOC - 512 kbps:

Installation Charge	\$160.00
---------------------	----------

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$192.00	\$0.63
51-100	\$192.00	\$0.63
101+	\$244.00	\$0.56

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.8 National Private Line (PL) Services, (Cont'd.)

8.8.3 Rates and Charges, (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

2. FDS1 Service, (Cont'd.)

Per IOC - 768 kbps:

Installation Charge	\$160.00
---------------------	----------

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$226.00	\$0.85
51-100	\$226.00	\$0.85
101+	\$326.00	\$0.77

3. DS1 Service

Per IOC:

Installation Charge	\$800.00
---------------------	----------

Monthly Charges

Mileage	Fixed	Per Mile
0-50	\$234.00	\$1.81
51-100	\$216.00	\$2.66
101+	\$278.00	\$1.28

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.8 National Private Line (PL) Services, (Cont'd.)

8.8.3 Rates and Charges (Cont'd.)

B. Interoffice Channel (IOC), (Cont'd.)

4. DS3 Service

Per IOC:

Installation Charge:	\$5,000.00
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Monthly Charges:

Mileage	Fixed	Per Mile
0-50	\$325.00	\$15.14
51-100	\$350.00	\$13.03
101+	\$400.00	\$11.69

C. Access Connection

A Nonrecurring Charge applies for each Access Local Loop.

Circuit	Nonrecurring Charge
DS0	\$320.00
FDS1-128 Kbps	\$320.00
FDS1-256 Kbps	\$320.00
FDS1-384 Kbps	\$320.00
FDS1-512 Kbps	\$320.00
FDS1-768 Kbps	\$320.00
DS1	\$320.00
DS3	\$400.00

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.8 National Private Line (PL) Services, (Cont'd.)

8.8.3 Rates and Charges (Cont'd.)

D. Access Coordination

A Recurring Charge applies for each Access Local Loop:

Circuit	Monthly Charge
DS0	\$25.00
FDS1-128 Kbps	\$75.00
FDS1-256 Kbps	\$75.00
FDS1-384 Kbps	\$75.00
FDS1-512 Kbps	\$75.00
FDS1-768 Kbps	\$75.00
DS1	\$75.00
DS3	\$400.00

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.8 National Private Line (PL) Services, (Cont'd.)

8.8.3 Rates and Charges (Cont'd.)

E. Agency Coordination

A Nonrecurring Charge applies for each Access Local Loop for which the Company acts as the Customer's agent:

Circuit	Nonrecurring Charge
DS0	\$100.00
FDS1-128 Kbps	\$100.00
FDS1-256 Kbps	\$100.00
FDS1-384 Kbps	\$100.00
FDS1-512 Kbps	\$100.00
FDS1-768 Kbps	\$100.00
DS1	\$100.00
DS3	\$100.00

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.8 National Private Line (PL) Services, (Cont'd.)

8.8.3 Rates and Charges (Cont'd.)

F. Term Commitment Discounts

Discounts apply to all recurring rate elements of the Company's National Private Line Service up to DS1 level for one, two and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	10%
Two Year Term	15%
Three Year Term	20%

G. DS3 Term Commitment Discounts

Discounts apply to IOC and Access Coordination Monthly Recurring Charges of the Company's National Private Line Service for one, two and three year Term Commitment Plans.

Service Period	Percent Discount Level
One Year Term	5%
Two Year Term	7%
Three Year Term	15%

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR)  
(Available only to existing Customers, at existing locations, without modification)

8.9.1 Description

National Frame Relay Service (NFR) provides connectivity between multiple locations, suitable for connecting local area networks or other wide area network applications. Access to the Company's NFR network is provided in two ways: 1) via direct access, dedicated, digital access line connections at speeds of 56Kbps or 1.536 Mbps to the NFR serving office; or 2) via Frame Relay exchange access. Ports furnished under this tariff operate at speeds of 56/64, 128, 192, 256, 384, 512, 768 Kbps and 1.024, 1.28, 1.536, 4, 6, 10, 22 or 45 Mbps. NFR is offered within West Virginia. Service is available for use 24 hours a day, seven days a week.

National Ports

Provides connectivity within and between locations within the State.

Permanent Virtual Circuits (PVCs)

Provides connectivity within the NFR network. PVCs are logical connections between two Ports with the NFR network.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.1 Description, (Cont'd.)

Committed Information Rates (CIRs)

Defines the minimum data transfer rate available between two Ports logically connected by a PVC. Based on the overall NFR network capacity, the Customer may transmit data in excess of the CIR for a limited period of time. The maximum data transfer rate available between two logically connected Ports connected by a PVC is equal to the lower port speed of the two Ports - up to maximum of 22 Mbps.

National Permanent Virtual Circuits (PVC's)

Provide connectivity (logical connections) between National Ports.

Virtual Ports

Provide connectivity for traffic that originates and terminates from or to a local frame relay network. Customers who have existing local Frame Relay can connect to the long distance Frame Relay network using a Virtual Port. Virtual Ports are available within and between the 48 contiguous states of the United States.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.2 Responsibilities of the Customer

- A. The Customer must provide the following information to the Company when ordering NFR:

The number and location of Ports ordered;  
The transmission speed of each Port;  
The CIR of each PVC;  
Burst Excess (Be) rate, if any; and  
The Port origination and destination of each PVC/ CIR.

- B. Local Access Charges

1. Access Local Loop

If the Company provides the Access Local Loop facilities, the facilities will be billed at rates based on recurring and nonrecurring charges for such Access Local Loop as established by the LEC tariffs or other Carriers' tariffs.

When the Access Local Loop facilities are provided to the Customer by other carrier(s), the Customer is responsible for all associated recurring and nonrecurring charges and for compliance with the providing Carriers' Terms and Conditions.

The Customer is responsible for all charges associated with the access connection that is ordered by the Company on behalf of the Customer from other carriers.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.3 Terms and Conditions

A. Service Level Agreement (SLA)

1. The SLA will be applied and measured over a calendar month as specified. These measurements represent the minimum level of performance that is acceptable and are set accordingly. SLA applies to National Ports and National PVCS only. Performance Objectives and Credit Allowances will apply for Customers who have five (5) or more nodes in service during the entire month.
2. Objectives to be measured are:
  - Network Availability
  - MTTR
  - Frame Delivery
  - Transit Delay
3. Calculations for the above objectives will be based on the Customer call to the Network Operations Center (NOC) to establish a trouble report. Outage time begins when the Customer reports the trouble and ends when the Company notifies the Customer that the problem has been resolved.
4. A PVC or Port can only receive one service credit during any one calendar month. PVCs that receive a credit for failure to meet Network Transit Delay or Frame Delivery Performance objectives will not be included in the calculation for Network Availability.
5. Only National Ports, National PVCs and Company-provided local access are eligible for SLAs.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.3 Terms and Conditions, (Cont'd.)

B. General Exclusions

The following exclusions are not calculated in the SLA.

1. A service outage that is not supported by a Company trouble ticket.
2. New installation prior to acceptance by the Customer.
3. Scheduled maintenance window with prior notifications.
4. Force Majeure
5. Any act of omission, fault or negligence on the part of the Customer, its contractors, or any other entity over which the customer exercises control or has the right to exercise control.
6. Any act or omission on the part of any third party with the exception of the Interexchange Carrier (IXC), Local Exchange Carrier (LEC), Regional Bell Operating Company (RBOC) or any Company agent or contractor contracted by the Company.
7. The first month of service for the particular service element.

C. Credits

If the specified objectives are not met within the specified time frames, a 10% credit of the discounted Monthly Recurring Charges for all affected ports and PVCs, not to exceed \$5,000, will be posted on the Customer's bill within two months of the Company's determination that the claim is valid. The credit will be applied to the appropriate elements affected by the outages (i.e. Ports, PVCs and Company provided local access).

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.3 Terms and Conditions, (Cont'd.)

D. Term Commitment Plans

1. Minimum Service Period

The minimum service period for National Frame Relay Service is one year.

2. Termination Liability

If the Customer terminates service in whole or in part after the installation of the service but prior to completion of the service period, the Customer shall be obligated to pay the remaining months of the service period selected. The Customer that migrates their service to a Company affiliate will not incur termination liability.

Termination Charge = Remaining Months x Monthly Charge

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.4 NFR Components and Rates

A. NFR Revenue Pricing Plans

1. Minimum Monthly Revenue Commitment

Monthly Revenue Commitment Plans are available for discounts based on the minimum revenue and term commitments selected by the Customer. The eligible NFR charges that will contribute to the Monthly Revenue Commitment Plan are the undiscounted Recurring Monthly charges for the following NFR components: National Ports, Non-US Ports, National PVC/CIR, International PVC/CIR. The Customer must commit to a period of either one, two, three, four or five years. The Customer must provide written notification to the Company to renew the original Revenue Pricing Plan at least sixty (60) days prior to the expiration of the contract. At the end of the current term plan, the Customer may commit to a new term of one year or continue the service at month to month rates and will be charged the standard monthly recurring charges.

Applicable Discounts

Minimum Monthly Revenue Commitment	One Year Term	Two Year Term	Three Year Term	Four Year Term	Five Year Term
\$0.00 - \$2,000.00	3%	4%	7%	9%	13%
\$2,001 - \$5,000.00	3%	6%	9%	11%	15%
\$5,001 - \$10,000.00	4%	7%	11%	14%	17%
\$10,001 - \$15,000.00	5%	8%	13%	16%	19%
\$15,001 - \$20,000.00	6%	10%	15%	18%	21%
\$20,001 - \$25,000.00	7%	11%	17%	20%	23%
\$25,001 and greater	8%	12%	19%	22%	25%

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.4 NFR Components and Rates (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

2. Individual Case Basis (ICB) Arrangement

Customer specific prices will be made available to similarly situated Customers on a non-discriminatory basis.

ICB's will also be used for other NFR in the case of non-standard service periods, to provide additional discounts, and/or stabilization of rates over a contract life.

As part of an ICB arrangement, the Company may offer to stabilize NFR pricing rates over the life of the contract. In such an arrangement, the ICB monthly rate is guaranteed against Company initiated increases and will apply for the entire duration of the ICB contract.

In the event that an increase authorized by a regulatory agency is applied to the ICB price, the customer may terminate the contract without incurring any termination liability charges.

ICB rates will be filed with the WV PSC.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.4 NFR Components and Rates (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

3. Early Termination Charge

When the Customer discontinues service under a Revenue Pricing Plan prior to the expiration of the commitment term, an Early Termination Charge will be assessed as follows.

If the Revenue Pricing Plan is discontinued prior to the completion of the first year of the contract term, the Customer is liable for 100% of the minimum monthly revenue commitment for the unexpired portion of the first year of the term, plus 50% of the minimum monthly revenue commitment for the remaining portion of the applicable term.

If the Revenue Pricing Plan is discontinued after completion of the first year of the contract term, the Customer is liable for 50% of the minimum monthly commitment for the remaining portion of the applicable term.

Early termination will not apply if the Customer enrolls in a new Revenue Pricing Plan with equal or greater revenue commitment and term commitment than the current plan.

Payment of the total amounts owed by the Customer under this provision is due as a lump sum within thirty (30) days of the date the plan is discontinued.

The Customer that migrates their service to a Company affiliate will not incur termination liability.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.4 NFR Components and Rates (Cont'd.)

A. NFR Revenue Pricing Plans, (Cont'd.)

4. Replacement Service

If within sixty (60) days of the date the Customer issues its termination notice to the Company for a particular service, the Customer orders replacement service, the Company shall waive the termination liability charges above for the service which was terminated by the Customer if the following conditions are met:

- a. When the replacement service is ordered by the Customer, such replacement service is specifically identified as being a replacement for the terminated service; and
- b. The monthly charges for the replacement service are equal to at least ninety percent (90%) of the monthly charges for the

B. Promotions

From time to time the Company may provide certain special promotional offering to its Customers. These offerings may be limited to certain dates, times and locations.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.4 NFR Components and Rates (Cont'd.)

C. National Port

1. Nonrecurring Charge, per National Port

56/64 Kbps	\$350.00
128 Kbps-1.536 Mbp	\$550.00

2. Monthly Charges, per National Port

Speed	
56/64 Kbps	\$75.00
128 Kbps	\$159.00
192 Kbps	\$200.00
256 Kbps	\$226.00
384 Kbps	\$321.00
512 Kbps	\$395.00
768 Kbps	\$570.00
1024 Kbps	\$730.00
1280 Kbps	\$870.00
1536 Kbps	\$1,000.00
4 Mbps	\$970.00
6 Mbps	\$1,160.00
10 Mbps	\$1,660.00
22 Mbps	\$1,910.00
45 Mbps	\$2,410.00

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.4 NFR Components and Rates (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate  
(PVC/CIR)

1. Nonrecurring Charge

Per DLCI, CIR in Kbps:	\$50.00
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2. Monthly Recurring Charge

Per DLCI, CIR in Kbps

8 Kbps	\$11.00
16 Kbps	\$16.00
24 Kbps	\$20.00
32 Kbps	\$25.00
40 Kbps	\$30.00
48 Kbps	\$30.00
56 Kbps	\$40.00
64 Kbps	\$40.00
128 Kbps	\$70.00
192 Kbps	\$100.00
256 Kbps	\$130.00
320 Kbps	\$165.00
384 Kbps	\$195.00
448 Kbps	\$230.00
512 Kbps	\$270.00
576 Kbps	\$300.00
640 Kbps	\$335.00

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.4 NFR Components and Rates (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate  
(PVC/CIR), (Cont'd.)

2. Monthly Recurring Charge, (Cont'd.)

Per DLCI, CIR in Kbps

704 Kbps	\$390.00
768 Kbps	\$400.00
832 Kbps	\$505.00
896 Kbps	\$544.00
960 Kbps	\$582.00
1024 Kbps	\$620.00
1088 Kbps	\$659.00
1152 Kbps	\$675.00
1216 Kbps	\$710.00
1280 Kbps	\$720.00

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.4 NFR Components and Rates (Cont'd.)

D. National Permanent Virtual Connections/Committed Information Rate (PVC/CIR), (Cont'd.)

2. Monthly Recurring Charge, (Cont'd.)

Per DLCI, CIR in Mbps

2 Mbps	\$326.00
3 Mbps	\$382.00
4 Mbps	\$510.00
5 Mbps	\$637.00
6 Mbps	\$765.00
7 Mbps	\$892.00
8 Mbps	\$1,019.00
9 Mbps	\$1,147.00
10 Mbps	\$1,274.00
11 Mbps	\$1,402.00
12 Mbps	\$1,529.00
13 Mbps	\$1,657.00
14 Mbps	\$1,784.00
15 Mbps	\$1,911.00
16 Mbps	\$2,039.00
17 Mbps	\$2,166.00
18 Mbps	\$2,294.00
19 Mbps	\$2,421.00
20 Mbps	\$2,549.00
21 Mbps	\$2,676.00
22 Mbps	\$2,803.00

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.4 NFR Components and Rates (Cont'd.)

E. Additional Nonrecurring Charges

1. Expedite Charge

At the Customer's request, the Company may attempt to advance the due date of the order for the installation of a NFR Port to a new negotiated due date. If the new date is met, or if charges are assigned to the Company by providing partner(s), whether or not the requested improved installation date is met, the following nonrecurring charge applies in addition to all other applicable nonrecurring charges and charges passed through by the local exchange carrier for the access connection.

Per Expedited Port	\$500.00
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2. PVC/CIR Change Charge

The Customer may request to increase or decrease a PCV/CIR at any time after the service date. A PVC/CIR change charge applies for each change to a PVC/CIR.

Per PVC/CIR Change	\$75.00
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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.4 NFR Components and Rates (Cont'd.)

E. Additional Nonrecurring Charges, (Cont'd.)

3. Change of Requested Service Date Charge

- a. If the Customer delays an order within five (5) calendar days immediately prior to the due date, a Due Date Change Charge will apply, regardless of the length of the delay. The Due Date Change Charge will apply in addition to all other applicable nonrecurring charges and any charges passed through by the relevant local exchange and/or IXC carrier(s) for provisioning the local access connection.

Per Delayed Port	\$150.00
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- b. If the Customer delays a due date by more than twenty (20) cumulative calendar days from the initial due date, the Customer will be billed for the service ordered commencing on the first day after the 20th cumulative calendar day.
- c. If the Customer is not ready on the due date and has not requested a delay prior to the due date, the service ordered will commence on the due date.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.4 NFR Components and Rates (Cont'd.)

E. Additional Nonrecurring Charges, (Cont'd.)

4. Port Speed Change Charge

The Customer may request to increase or decrease port speed. A Port Speed Change Charge applies for each change. A change of the physical location of the Customer's premises that require a change to an existing Port connection is considered to be a disconnection and new installation of the Port(s) involved.

Per Port Speed Change	\$100.00
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F. Nonrecurring Charge Waiver

The Company will waive the Nonrecurring Installation Charge for new Business Customers who subscribe to a one (1) year minimum term commitment of this service. This waiver applies to nonrecurring charges for National Ports and Permanent Virtual Circuits (PVCs) and International Ports and PVCs. Customers who discontinue the Company's service prior to the expiration of their term commitment, or whose service is discontinued by the Company, will forfeit the credits associated with this waiver.

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.4 NFR Components and Rates, (Cont'd.)

G. Virtual Ports (US based)

Speed	Band T
8 Kbps	\$6.00
16 Kbps	\$9.00
24 Kbps	\$18.00
32 Kbps	\$24.00
40 Kbps	\$30.00
48 Kbps	\$36.00
56 Kbps	\$35.00
64 Kbps	\$35.00
128 Kbps	\$65.00
192 Kbps	\$100.00
256 Kbps	\$135.00
320 Kbps	\$175.00
384 Kbps	\$200.00
448 Kbps	\$250.00
512 Kbps	\$275.00
576 Kbps	\$300.00
640 Kbps	\$325.00
704 Kbps	\$350.00
768 Kbps	\$375.00
832 Kbps	\$420.00
896 Kbps	\$450.00
960 Kbps	\$490.00
1024 Kbps	\$575.00
1088 Kbps	\$625.00
1152 Kbps	\$708.00
1216 Kbps	\$748.00
1280 Kbps	\$793.00

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SECTION 8 - OBSOLETE SERVICE OFFERINGS, (Cont'd.)

8.9 National Frame Relay Service (NFR), (Cont'd.)

8.9.4 NFR Components and Rates, (Cont'd.)

G. Virtual Ports (US based), (Cont'd.)

Speed	Band T
2 Mbps	\$50.00
3 Mbps	\$50.00
4 Mbps	\$50.00
5 Mbps	\$50.00
6 Mbps	\$50.00
7 Mbps	\$50.00
8 Mbps	\$50.00
9 Mbps	\$50.00
10 Mbps	\$50.00
11 Mbps	\$50.00
12 Mbps	\$100.00
13 Mbps	\$100.00
14 Mbps	\$100.00
15 Mbps	\$100.00
16 Mbps	\$100.00
17 Mbps	\$100.00
18 Mbps	\$100.00
19 Mbps	\$100.00
20 Mbps	\$100.00
21 Mbps	\$100.00
22 Mbps	\$100.00

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